

Putting theory into practice...

Conflict management has made an impact across the nation as increasing numbers of people and organizations seek creative and productive methods of resolving problems and strengthening relationships. Conflict naturally arises from human interaction. A primary goal of the Institute for Conflict Management is to provide students, business, education, non-profit and other organizations instruction and collaborative resources for the effective and efficient management of the conflict. The ICM graduate professional program focuses on the executive or professional who wants to learn how to navigate the difficult moments of conflicts and disputes through collaborative problem solving.

ICM is dedicated to providing students with an exceptional educational experience in a professional and welcoming environment. Instruction is provided by visiting faculty who come to Nashville from all across the nation. This offers a unique experience to interact and learn from individuals who are leading experts in their particular field. Student participation and learning is maximized by small class sizes through interactive settings in the form of case studies and exercises.



Programs of Study

The Institute offers two academic programs.

Certificate in Conflict Management

Students who desire introductory instruction and skill development in negotiation, communication and the culture of conflict management will benefit from the certificate program. The certificate will enhance the career of individuals whose employment requires some degree of conflict management skills. This academic program consists of 15 hours of coursework.

Master of Arts in Conflict Management

Students who require advanced instruction and skill development in cross-cultural, business specific and high-level professional development will want to seek the M.A. in Conflict Management. The masters degree will equip students to offer professional level expertise in conflict management and dispute resolution. This is a 36-hour non-thesis or thesis program.



Dr. L. Randolph Lowry leads new ICM students through an introduction to conflict management.

World-Renowned Faculty

ICM provides a world-class faculty who are not only experts in their field, but who are among the top practitioners in the country and in the world. Students have an opportunity to build key relationships with ICM faculty and many have found a mentor in their course of study.

Program Format

Classes at ICM are offered in a non-traditional format where theory is put into practice. Courses are interactive, experiential and tailored to meet the situations a working professional will encounter in difficult moments. The Certificate in Conflict Management can be completed in six to nine months. The average time to complete the Master of Arts program is 18 to 24 months.

Career Enhancements

This skill set is intended for bold, “out-of-the-box” thinking professionals, who will take this knowledge and apply it to their respective industries or fields.

Students

The ICM student body is representative of the multi-disciplinary approach. Professionals join us from the following backgrounds or fields: health care, religion, small business, non-profit, public relations, law and education to name a few.



Lee Jay Berman, Mediator
Los Angeles, CA

“This course will help broaden your horizons and help you understand other people. Very valuable.”

Steve Blanks, Chief Nurse Anesthetist, Vanderbilt University Medical Center

“This was a wonderful course – fascinating material combined with excellent instruction. I would recommend it to anyone who is interested in improving his or her negotiation skills.”

George Bishop, Partner, Waller Lansden Dortch & Davis, LLP

“This is the graduate program I’ve been searching for the past 25 years.”

Kate Carney, Public Relations Coordinator, Bill Wilkerson Center